

Summary of Qualifications

- Experienced consultant in strategic and tactical engagements related to corporate learning
- Completed Master's Degree in Learning Technologies in 2016
- Twenty-five years of experience in the learning industry with Ellegro Learning Solutions, American Airlines Training & Consulting, Saba, SumTotal, and SkillSoft
- Designed and managed multiple large-scale learning initiatives with Fortune 1000 clients
- Excellent oral communicator with superior writing and presentation skills
- Creative problem solver (identification, analysis, and solution stages)

Highlighted Professional Experience

- Conducted enterprise-wide analysis of entire learning function for large regional healthcare provider including 50+ interviews and delivery of findings to CLO and senior leadership
- Recruited and managed team of 12 virtual instructors to deliver new systems training to 2,400 managers to support nationwide rollout of new system for a major restaurant group
- Organized \$1 million nationwide training program for one of the big four professional services firms to support the nationwide rollout of systems
- Managed custom e-learning development projects including concurrent development in multiple languages with onsite delivery and acceptance testing in North America and Europe
- Configured learning and performance management application software in complex technical environments
- Featured presenter at ATD and ISPI national conferences and Chicago eLearning Showcase
- Winner of *Best Strategic Presentation Award* for in-depth discovery, effective communication, ROI justification and competitive strategy
- Managed global relationships with several alliance partners for Saba with multiple members of the big four professional services firms
- Managed alliance with Boeing for American Airlines Training & Consulting Group to deliver advanced training systems and services to Asian airline customers and partners; work included multiple trips to China for contract negotiations and business development activity
- Led American Airlines training team on \$13 million outsourcing contract with Sprint PCS to support launch of new wireless company. Responsibilities included project design, implementation, extensive change order management, and financial tracking
- Built business case justification to create custom e-learning courses for IBM and Motorola employees addressing manufacturing, plant safety, and software application training needs

Education

University of North Texas – Masters of Science in Learning Technologies

Cornell University -- Bachelor of Science